

Frequently Asked Questions And Answers

How can I know the exact amount of the Company's shares owned by me?

To see the exact amount of the Company's shares owned by you, you need to contact our registrar AO STATUS at its HQ (located at: 32/1 Ulitsa Novorogozhskaya, Moscow, Russia, 109544) or its regional branches (explore the official registrar's web-site at www.rostatus.ru to find the nearest office near you). Please, be aware that you should have your ID with you to pick up the account statement containing the exact amount of the Company's shares owned by you.

I have problems with collecting dividends through my bank account, though general meetings of stockholders regularly vote for dividend allocation. What should I do to finally collect the dividends?

The problem seemingly lies in incorrect or fragmentary data regarding your bank account or taxpayer ID number. You should contact our registrar (AO STATUS) to clear this up.

I do not receive the voting papers from your company to be able to vote at general meetings of stockholders. What should I do to start receiving the voting papers?

The register seemingly contains incorrect address details. To alter it, you should contact any registrar's office, nearest to you. The registrar alters the register only using relevant data from a questionnaire completed by the stockholder. This questionnaire can be downloaded from the official registrar's web-site (www.rostatus.ru) for completion. Alteration services are to be paid for in line with the current fees disclosed by the registrar. Please, explore the official registrar's web-site to find more details on alteration procedure.

Allocation Of Profit

Company's dividend policy focuses on enhancement of Company's investment prospects and market value, balancing between interests of the Company and its stockholders. Pursuant to the Edict⁹⁴ the Board of Directors⁹⁵ has enacted new Regulations on the Dividend Policy.

Fundamentals of the Company's Dividend Policy

- Compliance of the Company's dividend accrual and payout practices with laws of Russia and corporate governance standards (Edict⁹⁴);
- Optimum compromise between the interests of the Company and its stockholders;
- Specification of a dividend size at a minimum of 50% of net income, presented in financial statements (incl. consolidated statements, prepared under IFRS), calculated as stated by the Regulations;
- Provision of possibility to pay quarterly dividends, provided that corresponding criteria are complied with;
- Enforcement of utmost transparency (comprehensibility) of a tool for dividend size calculation and payout;
- Enforcement of dividend upward trend, provided that Company's net income keeps growing;
- Availability of information on the Company's dividend policy for stockholders and stakeholders;
- Maintenance of required financial and technical condition of the Company (execution of investment program), enforcement of Company's development prospects.

Pursuant to the Company's charter, allocation of FY2017 profit will be decided upon by the Annual General Meeting of Stockholders.

FY2014-2017 allocation of profit

	FY2014 (GM held in 2015) ⁹⁶	FY2015 (GM held in 2016) ⁶⁰	FY2016 (GM held in 2017) ⁶¹
Non-distributed profit (loss) of the reported period, incl.:	2,006,783	2,466,036	3,305,554
reserve fund	80,260	0	0
enterprise development	1,419,426	1,224,523	2,579,881
dividends	507,097	1,241,513	725,673
recovery of losses of previous periods	0	0	0

Dividend report

	Total accrued dividend, RUB	DPS, RUB	Dividends paid, RUB	Paid/Accrued, %
FY2016 ⁶¹	725,673,037.27	0.0083	717,405,425.98	98.86
FY2015 ⁶⁰	1,241,512,895.69	0.0142	1,227,343,375.54	98.86
FY2014 ⁹⁶	507,096,823.86	0.0058	498,984,858.29	98.4

Unfortunately, persons, included into the list of persons entitled to collect dividends, collected no dividends since they had not provided the registrar with relevant information on details required for dividend transfers.